

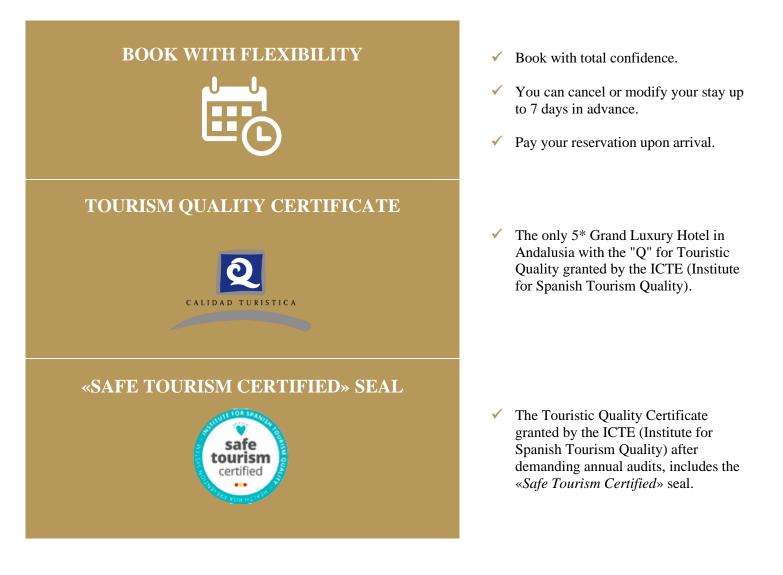


"Committed to your Safety"

First of all, we would like to **THANK YOU** for your trust after more than 50 years at your disposal.

Now that we can continue to share unforgettable moments, from Hotel Los Monteros SPA & Golf Resort 5*GL, we want to let you know that **YOUR SAFETY** and the safety of our employees are our top **PRIORITY**.

In our policy of continuous improvement, our main object is that you enjoy a **UNIQUE STAY** without worries, that you really feel cared for. For this reason, we have included in our Safety, Health & Welfare Protocol, a set of actions and measures, supervised by safety and healthcare professionals, including:



Hotel Los Monteros Spa & Golf Resort 5* GL

www.monteros.com | info@monteros.com Tlf.: (+34) 952 771 700 Ctra. Cádiz, Km.187. Marbella (SPAIN)





CLEANING & DISINFECTION



DIGITALIZATION OF OUR SERVICES



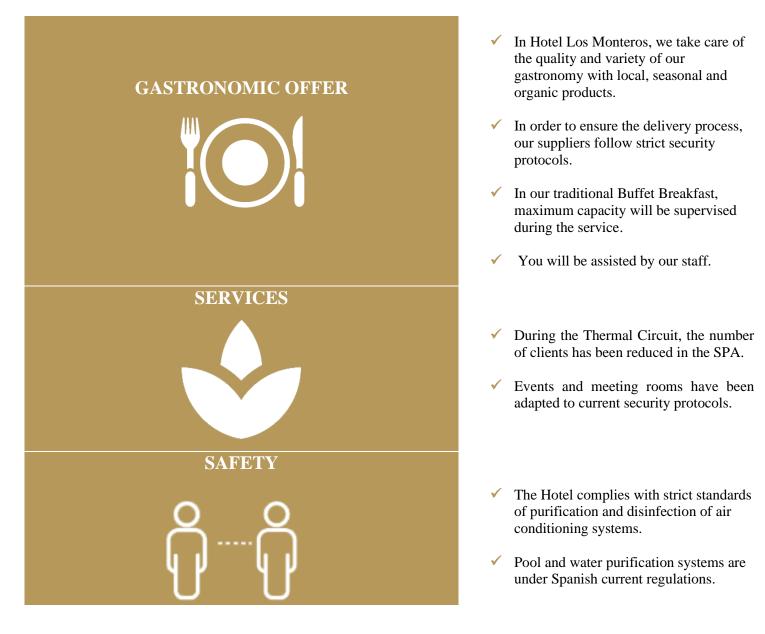
- Cleaning and disinfection protocols adapted to current needs.
- Automatic hydroalcoholic gel dispensers have been installed in all facilities for customer use.
- Air circulation in rooms for at least 10 minutes.
- Linen shall be washed at high temperature according to clinically tested protocols.
- These strict cleaning procedures are periodically inspected and verified by an external auditing company.
- From your mobile, you can access information of interest about the Hotel: the menu of our Restaurants, 24 hrs. Room Service, SPA Treatments & Beauty Rituals...

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- All employees have the necessary personal protective equipment to carry out their work with all health guarantees.
- Periodic audits of facilities and services by approved external companies.
- Continuous training program specialized on Occupational Risk Prevention.

We look forward to welcoming you to enjoy a luxury experience with full SAFETY.

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